I·E·S·G
Integrity Energy Solutions Group

DVM INDUSTRIES

Turnkey Facility & Energy Solutions

MINORITY, VETERAN AND WOMEN-OWNED BUSINESS

Strategic Partner:

I·E·S·G
Integrity Energy Solutions Group

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I·E·S·G
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SERVICES
WE OFFER

INTERIOR
FACILITY SERVICES

- ADA Remediation
- Carpet Installation & Repairs
- Ceiling Repairs
- Ceiling Tile Replacement
- Controls
- Door, Hinge and Lock Repair
- Drywall Repair
- Electrical
- Energy Services
- Fixture Repair & Installation
- Floor Tile Repair & Installation
- General Repair and Maintenance
- Glass Repair and Replacement
- HVAC / Mechanical
- Janitorial Services
- Laminate Repair & Replacement
- Lighting Maintenance & LED Retrofits
- Low Voltage and CCTV Services
- Millwork Repair & Installation
- National LED Fixture Rollouts
- Plumbing
- Rebate Management
- Scheduled Maintenance Programs

EXTERIOR
FACILITY SERVICES

- ADA Remediation
- Asphalt & Concrete Repair
- Corrosion & Rust Protection
- Doors & Gates Landscaping
- Electrical Vehicle Charging Stations
- Exterior Maintenance
- Exterior Lighting
- Fencing
- Glass Repair and installation
- Lighting Retrofits & Upgrades
- Masonry
- Parking Lot Maintenance
- Parking Lot Striping
- Pressure Washing
- Roofing
- Roof Repair
- Sidewalk Cleaning
- Signage
- Snow Removal and Ice Management

ELECTRICAL
SERVICES

- Signage
- Installation
- Maintenance
- Service and Repair
- Electrical upgrades
- Date Cabling- All Technologies
- Expertise with working with local utilities
- Underground wiring and troubleshooting
- Lighting
- Design-Build
- Infrared scanning
- Power Pole installations
- Back up emergency power systems
- CCTV Security Camera Sys te m s
- Branch circuit installations and upgrades

PLUMBING
SERVICES

- Boiler Installation and repairs
- Service, repair and maintenance
- Fire pump installation and services
- Steam system installation and repairs
- Plumbing fixture installation and repairs
- General plumbing and installation services
- Backflow prevention inspections and installations

SNOW REMOVAL
SERVICES

- 24 Hour Hotline
- Specialized Equipment
- Snow Melting Services
- Emergency Ice Control
- Detailed Documentation
- Superior Customer Service
- Real-Time Storm Management
- Certified Snow Professionals (CSP)

Types of Snow Removal Contracts

- PER PUSH
- PER EVENT
- SEASONAL (available as an option for all properties)

ABOUT US

DVM Industries is a Turnkey Facility and Energy Solutions Company that specializes in providing services to the Residential, Commercial, Banking, Hospitality and Healthcare markets. Our portfolio of services is customized to meet the client's facility and energy needs.

Some of our services include LED Lighting, General Maintenance Services, Exterior Services, Electrical, and Plumbing services.

OUR PHILOSOPHY

DVM Industries' management structure is based upon the following core principles:

- CLIENT FOCUS
- RELATIONSHIPS
- SUPERIOR SERVICE
- INTEGRITY
- OUR PEOPLE
- PROFESSIONALISM

FACILITY SERVICES

With regional programs designed to fit any budget, we service multiple locations every day making sure that all those little things make a big impression. We integrate a full range of installation and service capabilities. We help our clients solve their toughest problems with expertise in service and maintenance, design-build, engineering and installation.

Capabilities:

- 24/7 call center to support our clients at any hour.
- 4-hour response time for all service calls.
- Dedicated account manager in order to provide the best customer service.
- Signed work order system which is provided to the manager prior to leaving the site.
- Vehicle GPS allowing for real time status updates.

Education & technology:

- Safety training
- Equipment manufacturer training
- Certifications
- New Technology training

Track of Key Performance Indicators (KPIs).

- Technician Performance
- Customer Satisfaction
- Service Quality (call backs)*
- Response Time
- Inventory Management
- Current Resource Allocation